



EFC Systems, Inc
3026 Owen Drive, Suite 101
Nashville, TN 37013-2417
Job posting: Business Analyst/Application Support Representative
Hours: Mon. – Fri. 8:00am – 5:00pm, (full-time only)
Salary: DOE, plus benefits

Description:

EFC Systems has an immediate need for an experienced Business Analyst/Application Support Representative to support clients that utilize a Point-of-Sale (POS) system and other business related applications developed by EFC Systems. The ideal candidate will have a minimum of two years support activity in a corporate environment and must have a good working knowledge of POS/accounting applications, and Microsoft Office (Excel, Word, and Outlook). Only candidates with two years of application support experience working with financial applications or a strong background in accounting/business need apply.

EFC Systems has been in business since 1988 and provides a variety of business applications and technology services to corporate and educational clients. The fast-paced, entrepreneurial culture of EFC Systems requires dynamic, motivated and enthusiastic individuals who work well independently and/or as part of a team.

Please email resume, salary history and requirements and a brief description explaining your ideal career opportunity to mmoore@efcsystems.com. Applicants who do not provide the three required components will not be considered for this position. No phone calls please and third-party recruiters/headhunters don't waste your time.

Required Skills/Characteristics:

- Excellent customer service, time management and the ability to research/troubleshoot issues while working both independently and in a team environment.
- Good understanding of accounting and computer-based accounting concepts with a minimum of two years application support experience.
- Must have a great work ethic with a high level of integrity to interact with our teams and clients.
- Be part of a team to support, install and train users on our business/accounting solutions.
- The ability to travel 3-5 days per month.
- We need an individual that is ready to make things happen and anticipate the support needs of our clients rather than waiting to be told what to do by a team leader.
- Accounting degree or experience in accounting a plus.