



Position: Infrastructure Support Technician
Team: Infrastructure Services
Location: Brentwood, TN
Status: Permanent, Full Time Position with Benefits (salary is based on experience)

EFC Systems has an immediate need for enthusiastic and talented individuals who are passionate about supporting the technology foundation for our retail and wholesale clients utilizing our business applications. As a member of our Infrastructure Services team, you will work closely with our external clients and internal team members to support desktops, network peripherals, various software applications and server related activities to support the growing demand for our products and services. The ideal candidate should have a minimum of one-year support activity in a corporate environment and must have a good working knowledge of Windows 10, pc/server hardware, networking/connectivity and Microsoft O365 including Teams and OneDrive.

Required Skills/Characteristics:

- Excellent customer service, time management and the ability to research/troubleshoot issues while working independently and in a team
- Minimum of one-year experience with Microsoft Windows 10, Windows Server, hardware and networking/IP configuration
- Experience with Microsoft O365, Windows Server Active Directory and router configuration a plus
- Willing to be part of a team to support, install and train users on our PCs and peripherals for pre and post-implementation activities
- Understanding of network cabling CAT6 standards and switching
- Must have a great work ethic with a high level of integrity to interact with our teams and clients
- Computer Science or Information Systems degrees are common majors for this position
- Ability to travel 50%

Our Mission:

EFC Systems is based out of Brentwood, TN and delivers innovative software solutions throughout the entire Agribusiness supply chain. Merchant Ag, Vanguard Ag, AgSolver and FieldAlytics are our core software solutions that serve the needs of agriculture retailers and wholesalers nationwide with comprehensive features comprised of financial/accounting, agronomy, feed manufacturing, retail point-of-sale, wholesale distribution, grain contracting, field data management and conservation / sustainability initiatives.

Benefits Include: Competitive salary, casual dress code, 401k plan, medical, attractive paid time off accrual and a referral program.

Next Steps: Send a copy of your resume to hr@efcsystems.com so that we may coordinate a brief introductory call to discuss our company, culture and rewarding career opportunities.

Learn more about our careers by visiting <https://www.efcsystems.com/careers/>.